Attention Physical Therapy and Sports Medicine Patients!

You are responsible for the following information:

1. You must bring your Buck I.D with you on your first visit to verify your appointment as well as confirm enrollment status and eligibility.

2. If you have Student Health Insurance:
   It is your responsibility to know what your particular health insurance benefits are regarding physical therapy and sports medicine before your first appointment. Knowledge of remaining benefit balance and eligibility status is also your responsibility. Any questions can be answered at the central desk on the third floor.

3. If you do not have Student Health Insurance:
   It is your responsibility to know what your particular health insurance benefits are regarding physical therapy and sports medicine before your first appointment. It is your responsibility to give your outside health insurance information to the Patient Relations Department on the third floor before your first visit.
   *When checking on coverage for Dr. McCamey, please make sure that your insurance will cover her at the 1875 Millikin Rd, Columbus, OH, 43210, address.

4. If you have questions regarding billing, you may call the Patient Relations Department at 614-292-0113 or visit this department in person on the third floor.

5. If you are late for your appointment:
   You will be asked to reschedule your appointment and will be charged a $10 fee. Notifying the department that you will be late to your appointment does not guarantee that we will be able to treat you. If you miss your appointment you will be charged a $10 fee.

6. If you need to cancel your appointment, you need to contact the department by calling 292-0130 at least 2 hours prior to your scheduled appointment time. If your appointment is cancelled with less than a 2 hour notice, you will be charged a $10 fee.

7. Your Physical Therapy Prescription:
   Your prescription is good for one month only from the date of your PHYSICIAN visit.

8. If you have more than one diagnosis on your physical therapy prescription, you will have to make separate appointments for each initial evaluation.
9. If you are having a prescription faxed to the department, please contact our office at 614-BuckID292-0130 the day before your appointment to see if you have received the updated prescription.

10. Your visit will last approximately 45 minutes to an hour.

11. If your prescription says “Iontophoresis”, you must go to the pharmacy before your first visit to pick up the required medication.

12. **You must bring your white appointment slip** with you to each visit to verify your appointment.

13. Please bring comfortable clothes (shorts or sweat pants, t-shirt and athletic shoes) with you for your appointment in physical therapy or sports medicine.

To ensure that you are seen as close to your scheduled appointment time as possible, we have a few recommendations:

1. For your physical therapy appointment please make sure that you bring your **white appointment slip** and your **physical therapy prescription** with you. Without the prescription, you cannot receive treatment. We will reschedule you if you do not have your prescription at the time of your appointment.

2. Arrive early to your appointment.

3. If you have another appointment in building, please allow time to make sure that you will not be late for your physical therapy or sports medicine appointment. If you are late, you will have to reschedule your appointment.

4. You can park under the Student Health Services facility (access to the parking is from 17th Ave to Millikin then follow Millikin to the parking under the facility). To park under the building, you will need to obtain a parking token from our department before you leave physical therapy as well as pay a $2.00 fee. Inability to find parking will not be accepted as an excuse for being late for your appointment.